```
00:15:35
                Kathleen Marcove:
                                         Can we get SHRM CEU for this?
                                         Great question. And curious if
00:15:55
                Stephanie Gatlin:
HRCI credit?
00:16:30
                Cathy McCoil:
                                 Same here
                Shantel Haynes: I think the sound dropped.
00:17:04
                Kathleen Marcove:
00:17:15
                                         Thank you.
                maria molina:
                                Yes I believe sound dropped
00:17:28
00:17:32
                Annette Small: @Shantel may be on your side - I can
still hear
                                 I still hear her
00:17:32
                Cindy Lo:
                Laura Moss:
                                 I can hear it
00:17:33
                Miranda Gaines: I can still hear
00:17:33
00:17:34
                Lisa Walker:
                                My sound is working
00:17:35
                Lauren Cantz:
                                 I can still hear
                Joe Pierandozzi:
00:17:37
                                         I can hear it.
                Joanne Kenison: I can hear
00:17:38
                Jeff Beagle:
                                 I can hear
00:17:38
00:17:43
                Tracey Dishon: I can hear
00:17:45
                rhonda leisure: my sound is fine
00:17:46
                Jan Brittingham:
                                         I can hear
                Mary Fitzgerald:
                                         I can hear
00:17:48
                melissa Hancock:
00:17:48
                                         I can hear
                Sharee Straw:
00:17:48
                                my sound is working
00:17:56
                Jennifer Schmidt:
                                         I can hear
                Latonya Holmes: I can hear
00:18:08
00:18:08
                Kevin Wilson:
                                 It may be your computer. I can hear
fine.
00:18:08
                Marisa Pichigian:
                                         I can barely hear. Volume is
very low
00:18:09
                Cynthia Hill:
                                 I can hear
00:18:10
                Clarissa Stafford:
                                         I can hear
00:18:15
                cindy johnson: Are there slides available?
                Fran Hutton:
                                 I can hear fine
00:18:18
00:18:18
                Laurie Gallina: How do we turn on the sound?
00:18:23
                Emily Lor:
                                 audio is working well
                                Or should I take screen shots as I go?
00:18:30
                cindy johnson:
00:18:47
                Cindy Lo:
                                 they will send it out in 24 hours
after the webinar
00:18:48
                Amy Page:
                                 Audio is not working for me
                Tamara Lofton:
00:18:52
                                Check your volume in your settings in
this platform
00:18:54
                Nancy Rosso:
                                 can hear and slide are available
                                 "Audio Settings" on the lower left.
00:18:56
                Tara Young:
00:19:01
                Rachel Wang:
                                 Try going to Audio Settings on the
bottom right corner to reselect the preferred method
                                 Bottom left* :)
00:19:09
                Rachel Wang:
00:19:20
                LReed: Can't get my speakers to work, will this be in
an email later?
                                My company leadership needs to see
00:20:11
                Tara Young:
these statistics...
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00:21:11
                                @LReed Recording will be sent out.
                Tara Young:
                Maureen Coyle: you can use the captions option too
00:21:42
                Joe Pierandozzi:
                                        "Justifying sunk real estate
00:22:12
costs."
00:22:22
                Teresa Anderson:
                                        We are moving to autonomous
learning
00:22:52
                Mary-Carol Lindbloom:
                                        Having a remote work option
has enabled us to hire from a wider area. It supports our
sustainability/carbon footprint value, as well. We also have a
culture of trust.
00:23:19
                                        Agreed Joe Pierandozzi! It's
                Andreena Norfleet:
nice not having to waste several hours a day on commuting and I can
work instead.
00:23:31
                Joe Pierandozzi:
                              busy does not equate to productive
00:23:37
                Mary Boden:
00:24:18
                Jennifer Perkins:
                                        we are closing offices; in our
industry, clients want to meet at our office, so we still will
maintain our corporate office.
00:24:47
                Erik Gunderson: I have a desk full of litigated and
pre-litigated matters in which employees are seeking remote work as a
disability accommodation.
00:24:52
                Jennifer Perkins:
                                        My meetings have gone up and I
have entire days where I can't get anything done
00:25:38
                Jennifer Perkins:
                                        @erikgunderson, is this due to
employees feeling forced to go into the brick and mortar?
                Catherine Phelps:
                                        I have the same challenge of
00:25:42
so many meetings constant slacks, etc. cannot get project work done
00:25:43
                Joe Pierandozzi:
                                        Erik Gundersen - Interesting!
00:25:46
                                PREACH IT! I have to task-switch in-
                Tara Young:
office continuously. Working at home I can actually focus on the
high-value projects and analytics.
                Julie Dibble:
                                Erik Gunderson – are employers
accommodating the EE requests?
                Erik Gunderson: Yes, a lot of it is employers
demanding a return to office work at the end of the pandemic; some of
it is a return to office work to make oversight and supervision
easier.
00:27:06
                Melissa Dexter: I schedule DND times in my day between
meetings so I have time to focus
                Darcy Schmidt: I literally wrote myself a giant sign
00:27:08
and stuck it above my computer saying "ONE THING AT A TIME" because
I'm task-switching too much!
00:27:16
                Tamara Swanson: Collaboration is key to much success.
That is a struggle when working remotely. I personally am not an
advocate.
                Andreena Norfleet:
                                        Then the culture needs to
00:27:20
shift
                Erik Gunderson: It varies, Julie. Some employees
00:27:35
present better medical cases than others, Julie; some employers are
more friendly to the request than others.
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00:27:42
                Andreena Norfleet:
                                        People need to understand that
not immediately responding does not mean someone is not productive
                Barrett White: We are already over 90% remote.
00:27:50
00:27:50
                Raleighla Clewis:
                                        Unfortunately, my industry
does not allow for exclusive remote work. However, the collaboration
does not end if some need to work remotely at times. In this, we do
not reap the benefits of national recruitment efforts.
00:27:51
                Deverick Williams:
                                         90%
00:27:54
                Raleighla Clewis:
                                         0%
00:28:05
                Ron Richards:
                Julie McDowell: 95%
00:28:05
00:28:11
                Tara:
                        95%
00:28:12
                Marianne Zhen:
                                sales people are remote
00:28:13
                Tamara Swanson: 0%
00:28:22
                Jen Desideri:
                                This happens to me more on site than
remote. When Im remote I can focus on one task. On site people
constantly interrupt
                Julie Dibble:
                                Thank you Eric...
00:28:23
                Carol Wanda Spradlin:
00:28:32
                                         1 person
00:28:32
                Caroline Mankins:
                                         Property Management doesn't
work with remote - Finance office still gets one day a week remote
00:28:35
                Michele Cartwright:
                                        We will never be fully remote
because we can't be. But the positions that can be remote are only
remote 2 out of 5 days.
                                We have hybrid workers, not FULLY
00:28:35
                KELLIE AGARD:
REMOTE!
                Nicole Nelson: people that moved out of state are the
00:28:40
only fully remote for us
00:28:51
                Leticia Covarrubias:
                                        Sorry, I entered over 75, but
should have been 0%. :-)
00:28:58
                Deborah Bahr:
                                100% of our staff works hybrid.
00:29:06
                Ryan Fitzgerald:
                                        I've unfortunately been in the
office daily since the onset whilst 98% has shifted to a remote
environ...
00:29:13
                Timothy Schmidt:
                                         Ouestion is a little hard to
answer for those of us with manufacturing operations who can't work
remotely.
00:29:14
                Crystal LeMieux:
                                        We are hybrid here as well.
WFH 1-2 days a week as scheduld by supervisors
                                Most are about 25-40% remote
00:29:15
                Deborah Bahr:
                                out of state workers are remote, the
00:29:20
                Fran Hutton:
rest are hybrid by choice
00:29:26
                Trisha Pelowski:
                                        We are WFH a couple days a
week, as our regular schedule - entire team except our ship/rec.
                Stephanie Gatlin:
00:30:19
                                        Forcing them to be watched all
day is ridiculous. Yes very creepy!
00:30:25
                Keshni Krisithika:
                                         100% agree
                                Agreed!
00:30:32
                Brianna Oiata:
00:30:34
                Virna Madison:
                                I agree
00:30:34
                Andrew Heryford:
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Clarissa Stafford:
00:30:35
                                        That's just not right
00:30:35
                Mary-Carol Lindbloom:
                                        that would be awful!
                                That's profling
00:30:39
                Kate Hartman:
00:30:51
                Andreena Norfleet:
00:31:03
                Andreena Norfleet:
                                         imagine being watched all day
00:31:06
                Andreena Norfleet:
                                         in person or online
                                         it's weird
00:31:09
                Andreena Norfleet:
00:31:44
                Kim Hildebrand: most people won't intentionally screw
around, but there are simply distractions in remote work.
                Karen Markowitz:
00:31:49
                                        That's creepy for sure,
Andreena!
                Andreena Norfleet:
00:32:01
                                        Honestly... we could all prob
only work about 6 hours a day and get a lot done
                Danielle Piotrowski:
                                        Water cooler talk, chit-chat,
00:32:02
lunch and coffee outings... 6 hours uninterrupted at home = 9+ hours
in an office, easy!
00:32:07
                Mary Fitzgerald:
                                        It is creepy - had it happen
for months
00:32:09
                Teyah Townsend: Borderline voyeurism
                                That BLS study was on FLSA exempt
00:32:10
                Joe McKea:
emplovees.
00:32:13
                Clarissa Stafford:
                                         Employees gab with each other
all the time
                Joe Pierandozzi:
                                         It's almost as if it's not
00:32:20
natural/normal to grind out an 8 hour day without breaks, etc. Hmm....
00:32:32
                Jonathan Gialds:
                                         I often hear from coworkers
that when they are in the office they cannot get anything done because
of all of the distractions. Does anyone think that argument holds
water?
00:32:35
                Maria DeRobertis:
                                        Can we insist on specific work
hours? We have a few employees who make up their own hours then
expect answers to their emails/slacks at off hours. (I suspect one of
those few are babysitting during regular work hours.)
00:32:45
                Katherine Garrard:
                                         I am more distracted at home:
pets who need attention, packages delivered, people coming and going...
00:32:45
                Ryan Harikul:
                                There's a big difference between
goofing off with colleagues vs goofing off alone at home. One builds
camaraderie - good for culture.
00:33:00
                Katherine Garrard:
                                        Also miss face-to-face
interactions at home
00:33:05
                Wendy Willoughby:
                                        Not to mention the new study
that states best for continue health are 5 minutes of every 30 spent
walking when you sit all day!
00:33:20
                Marcus Williams:
                                        I am working in the office
today for the first time in months and I can say that I have been
distracted ever since I opened the door.
                Debbie Harbison:
                                        If my employee cannot handle
00:33:26
distractions in the office, then I do not see them handling at home.
00:33:32
                Raleighla Clewis:
                                        @jonathan - Yes, I agree. I
get walk-ins to my office non-stop. Even if I'm deeply focused on
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tasks. I have to close my door
                                do you do time studies to figure out
00:33:47
                Vickie Ponce:
this information?
00:33:52
                Andreena Norfleet:
                                        Distractions are distractions
no matter where it happens. Employees should determine how to focus.
00:34:03
                Sheila Tria:
                                this is why my team and I do this
SMART Goals end of the year - so we can leave each other alone
                Erik Gunderson: Maria, I'm sure you can, but a)
00:34:09
remember it's a factor that can lose exempt status for salaried
employees if you control time of work, and b) I think we'll be
learning here whether or not that's desirable.
00:34:26
                Sharon Swedlow: Interesting that they report that
multitasking is impossible, yet we can't save the chat. Therefore we
have to multitask — or just give up on following the chat!
                Matthew Conrady:
                                        It's almost like people are
adults and can handle getting work done without the "boss" dictating
terms
00:34:40
                Steven Salvati: I find that I sit much longer WFH than
when I'm in the office. Have to remind myself to move around.
00:34:53
                Andreena Norfleet:
                                        Exactly Matthew Conrady!
                                SMART goals?
                Vickie Ponce:
00:34:56
00:34:59
                Michelle Cooper:
                                        For me personally there are
too many distractions at home- kids, bills to pay, chores and other
things that I start focusing on rather than my work. It's better for
me to be in the office where I can get my work done, then go home and
have my own personal time to do whatever I want.
                Sara Morningstar:
                                        I have a hard time setting
00:35:07
goals for my employees because I think about what I can accomplish in
a certain time frame (or that I accomplished when I was in their role
in the past). I often feel like my expectations are too high - any
advice for how to deal with this?
                Melanie Fisk:
                                Steven, I have the same issue. I end
up sitting for hours and don't get up to stretch my legs often enough
while wfh.
00:35:53
                Sheila Tria:
                                If you are a supervisor attending this
webinar note that Work-related mental illness is real and you are not
helping if you are micro managing your people
00:36:09
                Bernie Zelazny: My assistant at the office, to do
tasks I can't do remotely, can't seem to keep their cell phone with
them during the work day. This causes me to spend too much time
waiting for them to answer the phone. ARGH!
00:36:14
                Elizabeth Dyke: EOS suggests each employee sets their
own SMART goals rather than having the manager set their goals.
                Flo Speakman:
                              We use EOS — LEvel 10 meeting agendas
for our internal meetings
00:36:37
                Jennifer Newman:
                                        EOS has really great tools. We
use them too.
00:36:56
                Julianne Ruocco:
                                        Sounds like there are an equal
amount of people who are distracted at office vs at home.
                Flo Speakman: My understanding from our payroll
00:36:57
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company, if you are a CA Company, you can enroll non CA residents in
CalSavers
                Vicki Egesdal: Every employee is different - some can
00:37:40
focus better at the office than at home or vice versa. Trust your
employees to make the best choice.
00:37:47
                melissa Hancock:
                                        When I work at home I tend to
not be able to stop working and separate my work from my home life.
                Andreena Norfleet:
00:38:19
                                        I have a separate phone and
laptop for work and home stuff
00:38:21
                Darcy Schmidt: Our company started EOS last year and
I'm loving it.
00:38:25
                Andreena Norfleet:
                                        It really helps to separate
everything
00:38:42
                Steven Salvati: Yes Melissa, me too. Work has become
almost all day
00:38:45
                Maria DeRobertis:
                                        Melissa Hancock - same, it's
definitely harder to separate work life from home life. It all
becomes work.
00:38:48
                Sara Morningstar:
                                        We also have a challenge with
employees splitting their time - half the day at home, then traveling
to the office in the afternoon. This seems like a waste of time to me
- but am I wrong in that attitude?
                                I agree with Melissa - since going
00:38:58
                Rachel Wang:
100% remote, I find myself working longer hours and it's hard to step
away.
00:39:00
                Bernie Zelazny: I am the ONLY remote worker with my
organization. There is a LOT of resentment towards me by many of the
other employees.
00:39:05
                Clarissa Stafford:
                                        My company does not do lunch
meetings at all.
00:39:18
                Flo Speakman:
                                When we onboard a new remote employee,
we go through best practices for WFH. This includes, treating the
walk to your workstation as your "commute" and making sure you dress
for work. One of our employees mentioned that the only time he wears
shoes in his house is when he is sitting at his workstation
00:39:33
                Joe Pierandozzi:
00:39:37
                Stacev Micka:
                               If the employee has a bad commute,
they may want to come in early and then leave before rush hour and
continue to work from home. It helps with work life balance.
                Susan Henderson:
00:40:08
                                        What do you mean by remote -
does that include Hybrid?
00:40:20
                Audra Holston: My answer is more mine than reflective
of the company. lol
00:40:38
                Andreena Norfleet:
                                        Same Audra! lol
                Jamie Earles:
                                Flo Speakman - would you be open to
00:40:41
sharing those best practices for new hires?
00:40:48
                Hugo Vergara:
                               We're focused on making hybrid a long
term option
                                I am personally more for optimizing
00:40:51
                Tara Young:
WFH, but the company is all about butts-in-seats.
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00:40:52
                Hugo Vergara: not necessarily remote work
                Julie McDowell: Melissa, I've worked from home for
00:40:54
over 5 years, long before the pandemic. I have learned I MUST have an
office with a door. I report to and from my office just as I would a
different location. When I "leave" for the day and turn off lights
shut the door and turn down my sound so I do not hear my computer
pinging! it helps.
                Laura Wagner: yes we are hybrid - 2 days remote and
00:41:03
3 days in ofice
00:41:04
                Michelle Aitken:
                                        Oh, Me personally I wish my
company wasn't so rigid on butts in seats vs. Remote/Hybrid.
                                Not sure if that's the same
00:41:05
                Hugo Vergara:
00:41:09
                Paul LaLonde:
                                We implemented "flexible" work as our
policy. It's more broad than just remote. It's how we evolved
organically since pandemic. Still growing and learning but that's
where we currently sit.
                                Do you all have a minimum days-in-
00:41:21
                Mary Boden:
office required for the employer to provide a dedicated workspace/
parking etc? (with the alternative being a hot desk situation)
00:41:31
                Hugo Vergara:
                                Yes; 3 days in office 2 from home
00:41:37
                Hugo Vergara:
                                No hot desks
00:41:41
                Joe Pierandozzi:
                                        We've got certain roles tied
to offices and a hybrid schedule, but the rest are remote if desired.
                                        I'm here to find ways to
00:41:46
                Betty VanDenBosch:
change the company's owners mind about remote work. He's very much in
favor of butts in seats and feels that too much is lost to remote.
Collaboration, training and mentoring, relationship building etc.
                                Yes. We are one day in the office per
00:41:47
                Tahiya Chin:
week. Tuesdays.
                Darcy Schmidt: We currently have 1 minimum in office,
00:41:51
but a number of employees choose to do more than that.
00:41:55
                rhonda leisure: ours is mandatory 3 days in the
office; 2 at home
00:41:59
                Vicki Leduc:
                                We are in office 2 days/remote 3 if
wanted
00:42:01
                Sara Morningstar:
                                        I have young employees who
think of commute time as work time (as part of their 9-5 work day)
when they commute into the office
00:42:09
                Jennifer Perkins:
                                        I have to leave early for an
unplanned zoom meeting (I can't make this up).
Thank you, so much, for this presentation - it's one of the best I've
had in AGES. I'll look forward to the replay/slides.
                Karen Markowitz:
00:42:18
                                        Lol Jennifer
00:42:18
                Rachel Wang:
                               We have implemented hybrid schedules 3
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days in office, 2 days from home. We also offered alternative work schedules — either 9/80 every other Friday off or 1/2 Day Fridays.

great idea, I have set up my office is a room of the master bedroom. I

@julie McDowell That's is a

Our employees loves the alternative work week schedule.

melissa Hancock:

00:42:24

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think I need more distance from it! It is the pinging that drives me
back to the computer.
                Ryan Harikul:
00:43:33
                                @Sara M. - what do they say they're
doing that constitutes "work" when they're commuting?
00:44:14
                Emily Alexander:
                                        Would love to hear how hybrid
is handled when employees manage sensitive information such as case
management work for families. Any best practices for confidentiality
and safety of data? Thanks!
00:44:24
                Sara Morningstar:
                                        checking emails on their
phones? Maybe I'm just too old-fashioned in my frustrations
                Joe Pierandozzi:
                                        Work starts the moment I'm
00:44:40
doing anything that benefits the business. If me commuting somewhere
benefits the business, then it's work.
00:44:53
                Leopoldo Becerra Contreras:
                Andreena Norfleet:
00:44:54
                                        I like the way you think
Joe!:)
00:44:54
                Joe Pierandozzi:
                                        I don't have to be checking
emails on my phone for it to count.
00:45:06
                Bernie Zelazny: I was criticized for not responding to
emails quickly. I now have a smart watch that alerts me to ALLL work
emails!!
00:45:17
                Joe Pierandozzi:
                                        ^^^ Ew.
                                        thanks Joe, that's helpful -
00:45:18
                Sara Morningstar:
just a big change from the "before times"!
                Christi Simmons:
00:45:19
                                        Is there anyone on here that
works at a law firm and allows remote work for non-attorneys?
                Jeff Beagle:
                              On this topic of task switching, is
anyone using quiet hours company wide? Where maybe, unless it's an
emergency, no meetings are scheduled during certain times of day
during a few days a week?
00:45:51
                Erin Bailev:
                                Yes, My law firm allows remote work
for support staff.
00:45:56
                Kate Totino:
                                Gift cards may be taxable to employees
which they will not see as a benefit.
00:45:56
                Darcy Schmidt: We try as hard as possible to avoid
meetings on Fridays.
00:46:05
                Joe Pierandozzi:
                                        We have a soft "quiet hours"
policy for Fridays, and Mondays kind of happen that way for a lot of
people as well.
00:46:15
                                        Hi Christi - I work for a law
                Emily Claire Hicks:
firm and we allow all employees to have a hybrid remote schedule
                Mary Boden:
                                Where is the onus for maintaining
community? Can we explicitly expect remote employees to play an active
part in maintaining relationships with their colleagues?
00:46:40
                Christi Simmons:
                                        Erin Bailey - Would you mind
telling me more about how that works for y'all?
00:46:44
                Lindy Jones:
                                @KateTotino Gift cards won't be taxed
at $25 and under so it is still an option
                Brianna Oiata: I love this idea!!!
00:46:45
00:46:55
                Clarissa Stafford:
                                        I wish we had coffee and/or
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lunch meetings. None of us are remote workers. Communication would be
better
00:46:57
                Erik Gunderson: Christi and Erin and Emily, I'm a solo
lawyer and my support staff is entirely remote and has always been. I
have actually never met her in person.
00:47:05
                Betty VanDenBosch:
                                        How do you account for the
lost productivity of all the not-remote people to do all these things
to help the remote people?
00:47:16
                Debbie Harbison:
                                        can't stand when a pet or kid
comes into zoom... t
                Joy Buchanan: @Christi, I work for a law firm and
00:47:22
allow 2 days remote/3 days office for non-attorney staff.
00:47:27
                Christi Simmons:
                                        Hi Emily - Can you tell me
more about the hybrid remote option?
00:47:59
                Sheila Tria:
                                Handshakes
                Jennifer Shedd: so many GIFs
00:48:01
00:48:04
                Kate Hernandez: Monthly social events/online games.
00:48:04
                Brittany Morrill:
                                         send them swaq
00:48:05
                Marianne Zhen:
                               team lunches
00:48:06
                Wendy Surdei:
                                Bingo games
                                In-person meeting every quarter
00:48:07
                Tami Richard:
00:48:07
                Susan Henderson:
                                        My colleagues really disliked
the remote team lunches. We offered to pay for people to meet up for
coffee or lunch and no one took us up. When we were fully remote,
people started to resent interrupting their day to stay connected.
It's been difficult.
                                All meetings have zoom links
00:48:07
                Hugo Vergara:
00:48:08
                Michelle Meldrum:
                                        Monthly all teams zoom call
with a specific topics
                Ashley Calloway:
00:48:08
                                        We send seasonal gift boxes
00:48:09
                Leslie Anderson:
                                        Happy hour
00:48:09
                Christopher Hopwood:
                                        Happy Hours bi weekly and it
is optional
00:48:09
                Keith Harding: care packages
00:48:09
                Andreena Norfleet:
                                        My VP did an virtual escape
the room, and it was fun!
00:48:10
                Vicki Leduc:
                                happy hours virtual and in house food!
00:48:10
                Chris Van Beurden:
                                        Weekly Video meetings
                                        Virtual lunches
00:48:10
                Chelsea Loining:
00:48:10
                Kristy Celis:
                                Dedicated connection time
00:48:10
                Emily Alexander:
                                        We host a 'staff cafe' weekly
where we have a fun/personal topic to discuss via teams
00:48:11
                Kristi Perez:
                                team lunches
00:48:11
                Matthew Conradv:
                                        GIFs!!
                Barrett White:
                                Better Know a Teammate contests
00:48:11
00:48:11
                                monthly trivia matches
                Katy Fisk:
00:48:11
                Jim King:
                                Wellness workshops
00:48:12
                Jessica Moses: Happiness Channel on Teams
                ANNA FITZWATER: In person staff lunch 1x/mon, catered!
00:48:12
00:48:12
                George Fleming: GIFs and Emoji use
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00:48:12
                Mary-Carol Lindbloom:
                                       we've had scavenger hunts for
things like holiday parties
00:48:12
                Amy Webb:
                                GIFS
00:48:12
                Sandy Cox:
                                Shared drop in space
00:48:12
                cindy johnson:
                                In person meetings
00:48:13
                Ayanna Chambliss:
                                        Welcome Kits full of swag
00:48:13
                Darlene Sylvester:
                                         GIF's
                                        We have a monthly "Happy Hour"
00:48:14
                Mellissa Gilbert:
that our team meets.... GIFs for sure, allllll the gifs
                Danielle Piotrowski:
00:48:14
                                         Gift giving, birthdays and
holidavs
                Fran Hutton:
                                End of summer picnic last year
00:48:14
00:48:14
                Autumn Smith:
                                weekly trivia happy hours
00:48:14
                Beth McKellar:
                                coffee meetings weekly
                Clarissa Stafford:
00:48:15
                                        We do not have remote working.
Not even Hybrid.
00:48:15
                Tammy Lassiter: themed spirit days
00:48:15
                Renee Kersey:
                                Corporate scavenger hunt, lunch &
learns, company—wide retreat annually — next one is Costa Rica!
00:48:15
                Cynthia CXO:
                                Exercise challenges.... Halloween
costume contests....12 days of Xmas,,,,
                Barrett White:
                                loads of GIFs
00:48:15
00:48:15
                Mamie Rowe:
                                Fun facts
00:48:16
                Stephanie Pagan:
                                         Employee resource groups for
sustainability, DE&I and social connection :)
00:48:16
                Cory Evans:
                                 I organized and executed a Rock Paper
Scissors tournament once a year.
                Laura Peterson: lunches, coffee meetings
00:48:16
00:48:16
                Brittney McKeon:
                                        We did an online escape room
as a team for our Holiday party
00:48:16
                Lindy Jones:
                                weekday huddles
00:48:16
                marilyn blake: weekly newsletter of "goings on" with
staff
                Sue Skube:
                                Open office hours virtual
00:48:16
00:48:17
                KRIS WOLFSWINKEL:
                                         daily connection on Teams
00:48:17
                Alison Mills:
                                Zoom meetings
00:48:17
                Jacey Pulusani: Random breakout rooms on Zoom to
kickoff All Staffs
                Francis Tobias: Play Kahoot!
00:48:17
00:48:17
                Chelsey Carril: We do group peloton workout
                                We had a Halloween costume contest
00:48:17
                Stacy Wooten:
over zoom
00:48:18
                Cid Kotti:
                                We start every meeting with a positive
thing that has happened both personally or professionally
00:48:18
                Casey Dolmage:
                                depending on the group, have trvia
question or employee spotlight
00:48:18
                Diane DePadova: yoga sesson
                Carol Hall:
00:48:18
                                Newsletter
                Camille Foster: monthly bingo games company-wide
00:48:19
00:48:19
                Michele Herrmann:
                                         OWe tried the GrubHub lunch -
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that was a dud
                Brianna Ojata: We offer HR Connect to remote
00:48:19
employees.
00:48:20
                Michele Cartwright:
                                         We had everyone take a picture
out their window so we could see what they see
                Lillian La Rosa:
00:48:20
                                         Do not have any remote
employees
00:48:20
                Jacquelyn Lofaro:
                                         Quarterly Connection Video
calls with all employees
                                Happy Hour Bingo, care packages
00:48:20
                Diana Dadoly:
                                We do a cornhole tournament between
00:48:21
                Poom Seekuk:
all 4 of our offices every summer
                Nadi Bharathy: We have once in a month virtual coffe
00:48:21
meetings
                David Barnhouse:
00:48:21
                                         Company-wide Family Feud
00:48:21
                Karen Markowitz:
                                         Weekly meetings first 15
minutes = talk about your weekend
00:48:22
                Jess Vega:
                                book club
00:48:22
                Russ Gallimore: Meet for lunch
00:48:22
                Kristin Carlock:
                                         office lunches to bring all
together
00:48:22
                Bernie Zelazny: This does not work for me.
                Patti Folev:
                                Cooking Classes on quarterly basis
00:48:23
00:48:23
                Dayna O'Brien:
                                Implementing online recognition board.
00:48:23
                Trena Stoddard: weekly catch up meeting
                                Create "positivity pins" to reward
00:48:23
                Fave Jimas:
employees for kindness
00:48:23
                Sammy Braxton-Haney:
                                         Care packages
00:48:24
                Lori Curtis:
                                Daily meetings with them
00:48:24
                Jean Hansen:
                                virtual lunches, group chats/coffees,
celebrations
00:48:24
                Meg Macasocol:
                                Send gifts in the mail
00:48:24
                Trevor Cherr:
                                slack and slack apps
00:48:24
                AMANDA WILLIAMS:
                                         DE&I Book Club
00:48:24
                Amanda Ware:
                                Making wellness fun videos with
volunteers/employees....
00:48:25
                Kari VanderMaas:
                                        Monthly, and now Quarterly,
Coffee Chats. During COVID, we did Game Lunches
                Lynn Palladino: group Lunch meeting
00:48:25
00:48:25
                Gabriela Silva-Lecca:
                                         Team Check in, Monday and
Friday before lunch for 45 minutes. NO WORK TALK.
00:48:25
                Deverick Williams:
                                        Workspace decoration
competitions
00:48:25
                Robin Cottam:
                                Lunch and learn with lunch give card
00:48:25
                Flo Speakman:
                                We do a weekly spotlight on Fridays
where everyone gets to chat. We do random door dash lunches
00:48:26
                Sarah Horsley: We had a holiday party in person so
everyone could celebrate together
00:48:26
                Allie Mohn:
                                Monthly happy hours
00:48:26
                Jana Kolakowski:
                                         Games
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00:48:26
                Dominique Morris:
                                        gift cards, monthly in person
meetinas
                                        Slack New Hires channel and
00:48:26
                Savanna MacArthur:
Happy Channel for announcements
                                        Coffee pals, virtual events,
00:48:26
                Sherry Peach-Walker:
we are on video versus audio,
00:48:26
                Robert Ruiz:
                                social fun virtue events
                Taylor Altizer: One day a month that all hybrid
00:48:27
employees are encouraged to be there - have a snack together in the
mornina.
00:48:27
                Kvmberlv Brvant:
                                         Events via Zoom
00:48:27
                Laura Wagner:
                                Friday Teams meetings for happy hour
00:48:27
                Ani Rodriguez:
                                Weekly Team Huddles
00:48:27
                Mamie Rowe:
                                art contests
                                Employee Engagement committees
00:48:27
                loddie moslev:
00:48:27
                Lauren Cantz:
                                in-person purposeful connections
(Patient Day)
                Mellissa Gilbert:
00:48:28
                                        Christmas we had a virtual
cocktail mixing class. it was soo much fun
00:48:28
                Jodi Schwagerl: We had electronic BINGO
00:48:28
                Brooke Exlev:
                                charitable giving campaigns
00:48:28
                Laurie Castagnolo:
                                         End of day Friday team get
together.
                Trevor Cherr:
                                slack "donut" app
00:48:29
                Kimberly Snyder:
                                        We have a virtual Staff
00:48:29
meeting every wednesday, keeps all of us connected
00:48:29
                Teresa Fortunato:
                                         fitness classes
00:48:29
                Amber Lazrovitch:
                                         Employee run Fun Friday games.
employees get rewards for participating and host get a reward as well
                                        Weekly/Daily Team surveys that
00:48:29
                Elizabeth Jones:
include non business check in questions, created a team cookbook
00:48:29
                Suzanne Ogawa:
                                Weekly lunches
00:48:30
                                Paint with a twist for managers
                Liz Damon:
                Keith Harding:
00:48:30
                                walking challenges
00:48:30
                Laura Elletson: Quizes and trivia
00:48:30
                Jamie Earles:
                                Decorate office space with theme of
the month.
00:48:31
                Jessica Moses: Weekly professional development
00:48:31
                                        Happy Hour on Zoom
                Kymberly Bryant:
00:48:31
                Kimberly Underwood:
                                        Not sure our office has done
anything, but lots of cool ideas here
00:48:31
                Cassandra Cooke:
                                        quarterly message from the
executive team
                Cheryl White:
00:48:31
                                We are getting comments that folks are
feeling disconnected. We obviously need to do better.
00:48:31
                Sam Palomaria:
                                Monthly birthday parties
00:48:32
                Lauren Cantz:
                                charity work
00:48:32
                Stephanie Colton:
                                         newsletters
00:48:32
                Channing Palumbo:
                                        monthly social meetings -
optional
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00:48:32
                Stephanie Gatlin:
                                        Fun communication channels
00:48:32
                ernie kidwell: Occasional Lunch at local park
                                Monthly all-staff zoom meetings where
00:48:32
                Laura Moss:
we give corporate updates, ask for kudos, have people display their
projects, recognize bdays and work anniversaries, etc.
00:48:32
                Tahiya Chin:
                                I post a morning meme to Teams as a
good morning and another staff does 4 PM coffee posts which everyone
responds with a funny GIF
00:48:33
                Jillian Ferreira:
                                        Cooking in the kitchen with
coworkers
00:48:33
                Diane Sass:
                                We've done online escape rooms,
monthly Town Hall, virtual happy hours
00:48:33
                Victoria Ferentz:
                                        We use Teams a lot for
meetings. We have Monday morning all team Team meetings
00:48:33
                Dean Megvesi:
                                Kahootz game
                Renee Melville: fly them in for an annual in person
00:48:33
party/celebration or the whole team
00:48:33
                Audrea Bauer:
                                Virtual cooking class with a
professional chef
00:48:33
                Annette Gonzales:
                                        Weekly culture key reviews
00:48:33
                Avanna Chambliss:
                                        Virtual Trivia
00:48:33
                Leticia Covarrubias:
                                        Honestly, I have tried to
avoid remote work unless absolutely necessary.
00:48:33
                Brianna Ojata: Book clubs
                Walt Schoenfuhs:
                                        Regularly scheduled lunches,
00:48:33
occasional, Zoom baby showers.
                Donna McCole-Rodriguez: coffee talks
00:48:33
                Tiffnie Apodaca:
00:48:33
                                        Zoom meetings
00:48:33
                Lynn Palladino: game time
                                We have no remote/ hybrid employees
00:48:34
                Mark Mever:
now. However, we did weekly happy hour over Zoom.
00:48:34
                Vicki Egesdal: We had a group outing that was part of
work time (that works because we all live in the same area.
00:48:34
                Donna Kruger:
                                Lunches, Welcome back box
00:48:34
                KATIE DVORAK:
                                Gift cards, alternating meetings to
get different groups connected
                Dawna Hankins: Collected photos of pets and shared in
a powerpoint, online bingo brain break for a prize,
                Kathleen Climo: Care packages. Have an office-wide
00:48:34
meeting scheduled in a few month
                                care packages, invite photo
00:48:34
                Joy Buchanan:
submissions for in person events
                Lynda Jamison: We hold a Co-Worker Connect Zoom
00:48:35
meeting once a month. 1/2 hr, we get broke out into teams of 4 or 5 to
answer icebreakers. Just get to know our co-workers.
00:48:35
                Joe Pierandozzi:
                                        Slack Community Groups,
monthly fun meetings, etc.
00:48:35
                Stefani Frank: Weekly morning meetings, large group
get togethers, etc.
                Ann-Marie Rollo:
                                        Colleague connection - random
00:48:35
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connections to get to know people
                                Coffee calls
00:48:35
                Rachel R:
                                Special event/holiday goodies mailed
00:48:36
                Tara Young:
to all remote folks when we're doing anything in-office.
                Mahima Mishra: Virtual games
00:48:36
00:48:36
                Kari VanderMaas:
                                        Cookies for birthdays
00:48:36
                Tracy Ankrah:
                              We have all HRBP calls and we ask a
question that everyone answers and it allows us to get to know each
other.
                Kate Hernandez: "Identify the workspace" game
00:48:37
00:48:37
                Anita Hurlev:
                                Bimonthly all-team meetings to bring
everyone up to speed.
                        Care packages and virtual trivia time
00:48:37
                Tara:
00:48:38
                Jennifer Newman:
                                        We hold weekly 'studio
sessions' over zoom which is a paid lunch hour where we share anything
from get to know you presentations, knowledge sharing, informational
vendor presentations
00:48:38
                Gina Aranki:
                                Active Morale Team
00:48:39
                Rose Montano:
                                weekly meetings - hello meetings
00:48:39
                Dari DeSousa:
                                "best zoom background" contest
                                Games after work
00:48:39
                Robin Cottam:
00:48:40
                mary bergeron:
                                We sent a dinner to each member at
home and had them share results on teams
00:48:41
                Maria DeRobertis:
                                        We tried the non-work chat
space and it turned into an unproductive and problematic channel (esp.
back in 2020)
                                Bingo (Loteria) with Raffle Prizes
00:48:41
                regina ortega:
                Grechen Askins (she/her):
00:48:41
                                                We did a mystery event
remotely where we all zoomed in and had to solve a murder mystery
00:48:42
                Shellie Simms: Bagel Tuesdays!!!
00:48:42
                Lori Emch:
                                There is nothing.
                                                   There is a lot of
resentment from the people who don't get to work remotely (but could)
                Trevor Cherr:
00:48:43
                                atrly onsite gatherings
00:48:43
                Annette Small:
                                encouraged pics of your new office-
mate (read...pet!)
                    :)
00:48:44
                Tina Bures:
                                All Hands, hybrid with remote and in
person, and involves lunch for in person, gift cards for remote.
                                Social, interactive, fun activities,
00:48:44
                Eva Esteban:
shared stories, interactive polls and chats
                                Will we be able to see these later?
00:48:45
                Stacy Wooten:
00:48:46
                Deb McGahey:
                                Special care packages based on time of
year i.e. send packets of seeds for Arbor Day, Valentine Cards to
homes, etc.
00:48:46
                Marianne Zhen: team outing
00:48:46
                                        Our office has done
                Kristie Spalding:
nothing. :-(
00:48:46
                Avanna Chambliss:
                                        Birthday Recognition on Teams
Channel
                Elsa Seiwald: i think we try to create our culture
00:48:46
by getting people into the office and rely on that. And in-person
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happy hours. Probably not the best remote solution
                Michelle Shadinger:
                                        Spirit weeks, share your pics
00:48:47
online for a chance to win raffle prizes
                Silvona Canfield:
00:48:48
                                        Engagement days - every 2
weeks
00:48:48
                Melody Hayes:
                                Coffee Talk
00:48:49
                Carol Schoff:
                                Weekly meetings, little gifts, dinners
throughout the year.
00:48:49
                Donna McCole-Rodriguez: selfie challedges
00:48:50
                Janet Rodriguez:
                                        monthly wellness session
00:48:50
                Wendy Campos:
                               Created a planning party committe
00:48:50
                Christopher Hopwood:
00:48:51
                Jennifer Goodman:
                                        Contests
                Elisa Denning: Virtual desk stretch and move breaks
00:48:51
during group zoom meetings.
00:48:51
                Rachel Kinns:
                                quided meditation or desk yoga
00:48:52
                Rebekah Benjamin:
                                        virtual hangout
meetings/"spirit week" each day was different costumes or themes and
we would do a 30 minute virtual meeting just to chat and hangout
00:48:53
                Lauren Cantz:
                                all-hands meetings via zoom
00:48:53
                Cynthia Finke: Santa brought to the office in
December
                cindy johnson: CAN YOU COMPILE THESE FOR US or leave
00:48:54
these up for a time after the webinar?
                Tricia Pannier: Fly everyone in for an annual in
person party with significant others
00:48:56
                Lisa Morrow:
                                Ouarterly in-person all day meeting
and training and team building, includes food
                rhonda leisure: our company is VERY secretive about
00:48:57
the things remote employees are granted which leaves those who cannot
EVER work remote, very uncomfortable and left out.
00:48:59
                Phyllis McCausland:
                                        Employee Lunches. Contests.
00:48:59
                Christi Simmons:
                                        For any of the folks from a
law firm, I would love to connect with you to learn about y'all's
process. My email is csimmons@jamesbatesllp.com.
00:49:00
                Jennifer Hawkins:
                                        We are hybrid - fun in office
events with foods that are optional
                                Weekly we take time for silly
00:49:03
                Carrie Villa:
questions, like, how did you enjoy the snow as a child?
00:49:04
                Julianne Ruocco:
                                        Team Walking Challenges via
Virgin Pulse
00:49:04
                Brianna Ojata:
                                Family Feud
                                Team building would be great - I work
00:49:05
                M Pendleton:
remotely under the president of the company and I often feel left out.
                Jackie Lewis: At our company when we were fully
00:49:05
remote, we still required our monthly supervisions. I required the
staff I supervised at the time to use their cameras so we could see
each other and felt as though it was face to face
                                        virtual wellness classes
00:49:07
                Stephanie Colton:
00:49:08
                                Meet with local remote workers for
                Rachel Guse:
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lunch to get out of the house/office
00:49:13
                                Throwback Thursday topics in Slack
                Laura Moss:
each week!
                                We're terrible at it. Small remote-
00:49:15
                Bob Donald:
working non-profit. Just starting to deal with this issue.
                Mary-Carol Lindbloom:
00:49:22
                                        Since we can't save chat, will
it be possible to compile a list of these ideas?
                Silvona Canfield:
                                        In person employee engagement
00:49:29
days every 2 weeks
                                can you share all these ideas and chat
00:49:29
                Tahiya Chin:
via email after this webinar?
00:49:31
                Jamie Earles:
                                Can all of these comments be composed
together so we can all see all of these great ideas maybe even a
survey from those that answered to give more detail on specifically
what those special team building ideas are?
00:49:41
                Dale Morgan:
                                We have a "Non Agenda" Staff meeting
every other week. Time to chat about anything, and catch up with each
other.
00:49:51
                Flo Speakman:
                                We pay for the 30 minute lunch period
00:49:51
                Maria DeRobertis:
                                        We have quarterly all-staff
meetings. Would like to reintroduce a more casual chat space, but ...
00:49:58
                tricia roberts: copy and paste into a word doc
                                        Remote work has resulted in
00:49:58
                Alice Singdahlsen:
ping-pong emails.
                  This is not efficient. Different people weigh in
on different email threads. Then you have to set up a Zoom meeting to
bring everyone together anyway and catch everyone up to speed. If you
are in the office, you can simply call a meeting and handle much more
quickly. What have people done?
00:50:00
                Susan Henderson:
                                        How do you enforce meal and
rest breaks for remote workers?
00:50:06
                cindy johnson: How can I save these ideas?
anyone know how to cut and paste in chat??
00:50:15
                Kim Brvant:
                                Send monthly newsletters with
recognition shout outs and updates on exciting personal news about
employees and family, fun contests, polls
                Melissa Leroux: Control A selects all
00:50:34
00:50:37
                Lindy Jones:
                                Breaks are a great way to recharge I
lock my computer so it doesn't distract me
00:50:37
                Dawn Humphrey: Even I forget to walk away when I work
from home.
00:50:37
                Natalia Belza: Wellness webinars, Kazoo incentive
points rewarded, various hobby/craft webinars, holiday contests such
as Halloween, annual step challenge where employees are set up in
teams (not necessarily their team) and this one gets A LOT of
positive feedback, twice monthly yoga to accommodate timezones, many
different teams groups created for fun (pets, gardening, children,
global info)
00:50:47
                Emily Claire Hicks:
                                        @Christi, I will email you
separately!
00:50:50
                Melissa Leroux: Control A selects all, and then paste
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it into a word doc or note.
                                For the goodness and science behind
00:50:54
                Paul LaLonde:
breaks, look to read "WHEN" by Dan Pink
00:51:01
                Andreena Norfleet:
                                        I do agree about the email
issue Alice Singdahlsen. I also think we could utilize cloud platforms
better but that does not always happen.
00:51:08
                Erin Bailey:
                                @Christi, we allow them to request one
or two days remote. Mondays is an all hands on Deck day. Everyone
must be in the office and cannot overlap another legal assistant.
Paralegals have the ability to work more if they are making their
billable hours. We do have a few positions that cannot be remote.
                                @Alice, we use Teams to communicate/
00:51:15
                Jamie Graham:
brainstorm and cut back on email traffic.
00:51:16
                Kathleen Climo: @Cindy Johnson - I also emailed and
asked if they'll send these
00:51:17
                Bernie Zelazny: highlight all the chats, right click
and select copy. then paste into a word doc.
                Isabel Bogadtke:
                                        How do I ensure staff takes
00:51:19
and records the break?
00:51:35
                Joe Pierandozzi:
                                        We've found Slack helpful for
wrangling comms and keeping the right people in threads and the wrong
people out of them.
                regina ortega: We Implemented Assembly which
00:51:38
recognizes employees and provides "MHM" bucks where employees can
redeem for any gift card option
                Jennifer Newman:
                                        we do something called PPA -
Props Praise and Appreciation. People can submit a thank you, note of
appreciation, note of a 'win' for a colleague and once a month we
review them together at a lunch studio session and then anyone that
had a submission gets put into a drawing for a prize (cash, gift card,
or a few hrs of vaca time)
00:52:13
                Emily Maffey: SHRM has federal and state online
required notices.
                Teresa Anderson:
00:52:23
                                        we utilize a program that
sends to those who are working remotely as well as keeps our onsite
posters up-to-date
00:52:35
                Lindy Jones:
                                We post both at physical locations and
virtually for remote employees
                Jennifer Newman:
00:52:38
                                        @ Teresa, what program is
that?
00:52:39
                Karen Markowitz:
                                        Is this for companies with
more than 50 EEs?
00:52:39
                cindy johnson: Anyone know how to cut and paste? I
can select with CTRL A but I can't cut or copy.
00:52:49
                Teresa Anderson:
                                        We use PosterGuard
00:52:59
                Jennifer Newman:
                                        thank you
00:53:04
                Belen Fernandez:
                                        What happens if a remote
employee leaves in a different State from the headquarters? Do you
have to comply with employment law from the State where that employee
leaves?
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00:53:05
                Alice Singdahlsen:
                                        When onboarding new staff, do
folks require a certain amount of in person training to ensure the new
hire is set up for success. In person training is invaluable,
especially to new grads just entering the workforce
00:53:09
                Patti Foley:
                                Does PosterGuard cover Workers Comp
per State as well?
00:53:15
                Carol Schoff:
                                CTRL C (copy) and then CTRL V (paste).
                Renee Melville: PosterGuard is amazing (HR Direct)
00:53:16
00:53:23
                melissa Hancock:
                                        @Jennifer newman— I love that
idea, do you find where there are months no one wants to participate?
                                        Yes - it works great!! Just
                Teresa Anderson:
00:53:25
an annual fee and a fee for each individual remote worker - but pretty
minimal
00:53:35
                George Fleming: There are e-poster programs that get
electronic signatures once they are viewed by employees (Postergaurd)
                cindy johnson: I get a funny sound when I try to cut
00:53:38
or copy.
00:53:43
                cindy johnson: It won't do it on my Mac!
00:53:43
                Janet Rodriguez:
                                        We 'assign' them through
Paycom and they live in their documents.
                Debbie Harbison:
                                        Oh my gosh - I never thought
00:53:44
they might get hurt AT HOME!!!!
                                @Belen Yes, you must comply with the
00:53:54
                Tara Young:
employee's live-in state if it is also their work-in state.
                Catherine Phelps:
00:54:09
                                        We provide ergonomic office
for home guidance documents for all hybrid employees when hired
                Ron Richards: If they trip over the dog, it is a WC
00:54:11
claim
00:54:13
                Erin Bailey:
                                I emailed the posters and had all
those who work from home sign an acknowledgment, stating they received
and read the posters.
00:54:18
                Erik Gunderson: Cumulative injuries are probably a
bigger thing to fret about than trip-and-fall kinds of injuries.
                Jennifer Newman:
                                        @melissa, some months there
are less submissions than others, usually a couple of reminders does
the trick and we'll delay presenting them until we have a sufficient
amount - we have about 30 staff and we get anywhere from 8-16
submissions
                Ron Richards:
00:54:25
                                No it is!
00:54:27
                                Hugo Vergara:
00:54:29
                Mandy Edmisten: there is still workers comp.
auto liability when employees go shopping during the work day
                ernie kidwell: if they are on the phone with a
00:54:32
client, then ves
                                        It is worker's comp claim.
00:54:34
                Kimberly Kolakowski:
                Erik Gunderson: Carpal tunnel, disc compression, etc.
00:54:39
Ergonomic furniture may be a way to go
                                Depends on where they were going
00:54:40
                Casey Mizell:
00:54:43
                Carol Schoff:
                                @Cindy Johnson, not sure the solution
for a Mac.
           I use a PC.
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00:54:57
                Mary-Carol Lindbloom: Our lawyer suggested tripping
over the dog would not be WC but if your chair collapsed while you
were working, yes.
                Steven Salvati: Yes, we've had several employees fall
00:55:00
at home over the past two years. and yes, tripping over the dog still
counts as WC
00:55:05
                Melissa Leroux: If they trip over a powercord is it
workmans comp?
00:55:06
                Barrett White: Due to liability, we require that
employees punch out for travel to and from office if they are coming
in. Car accident is not WC
00:55:23
                Tara Young:
                               Not going in to the office saves me
THREE HOURS PER DAY.
00:55:23
                Erik Gunderson: Steven -- oh my. Bad dog!
                Bernie Zelazny: CJ: Right click on any chat, "Select
00:55:24
All" then Ctrl C, to paste Ctl V.
00:55:51
                Karin Hunsicker:
                                    Isn't commute compensation
then taxed as income?
00:56:05
                cindy johnson: Yeah, I just get an error tone when I
try to cut or copy, it won't allow it. Anyone willing to cut and
paste and email me??
00:56:08
                Catherine Phelps:
                                        commute in San Francisco bay
area is a nightmare and by far the best perk to remote - 2 hours a day
back to employees of non-productivity and sitting in bumper to bumper
traffic
00:56:09
                Andreena Norfleet:
                                        @Tara Young — and wit those
extra hours I've been getting healthier because I've gone to the Y to
work out. It's been amazing
                Darcy Schmidt: I've been using the Snip tool to take
00:56:32
screenshots of parts of the chat I want to re-read
00:56:51
                Darcy Schmidt: then pasting those in a word doc
00:56:58
                Lindy Jones:
                                Cindy try to snip it as a photo then;
window key, shift +S ^
00:57:14
                Rachel Wang:
                               There are pre-tax commuter benefit
           However, if ran through payroll, it is considered taxable
offerings.
income. We provide transportation allowance via payroll at my
companv.
00:57:24
                Emily Alexander:
                                        The chat is so extensive, can
the hosts please save it and send with the slide deck??
00:57:40
                                Good idea, Emily!
                Flo Speakman:
00:57:41
                Tara Young:
                                @Andreena Norfleet -- Good for you!!!
For me it's getting recommended sleep and healthier meal prep.
00:57:42
                melissa Hancock:
                                        I agree with Emily! lol
00:57:49
                Rvan Harikul:
                                Agreed, would love a copy of the chat
00:57:53
                Kathleen Climo: Agree
                                        @Tara -- I am slowly getting
                Andreena Norfleet:
00:58:03
more sleep too. It's been grand! :)
00:58:14
                Shannon McClure:
                                        Bring your dog to work day :)
                Lisa Michael:
                              Commute needs to be compensated if the
00:58:15
worker schedule is remote. If they have a regular schedule to come in
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on those days you do not need to compensate
                                I love avoiding the commute, working
00:58:19
                Laura Wagner:
in my pjs, and just so much flexibility
                                I would be curious to see what
00:58:59
                Katie McKown:
industry everyone is in. We are 100% remote and provide SaaS solutions
for the healthcare industry.
00:59:16
                SUSAN BUECHEL: law firm
                Jennifer Newman:
                                        Medium sized Architecture firm
00:59:20
00:59:21
                Rachel Wang:
                                Architecture and Design
00:59:22
                Shannon McClure:
                                        community banking
                                Law firm
00:59:24
                Jov Buchanan:
00:59:24
                                real estate
                Laura Wagner:
                                        Also, working remotely allows
00:59:25
                Andreena Norfleet:
me to be more productive around my own time (my work is not time
sensitive). Sometimes I pick up work between 10p and 1 am because I
needed the afternoon off and it's be great!
00:59:27
                Flo Speakman:
                                IT
00:59:29
                Jennifer Small: construction
00:59:29
                Brittany Peyton:
                                        government contracting
00:59:29
                Michele Cartwright:
                                        transportation
                                What about employees who don't send
00:59:32
                Becky Peck:
kids to daycare and work remote... trying to navigate that with
sensitivity.
00:59:33
                Mary-Carol Lindbloom:
                                        library consortia/system
                Joe Pierandozzi:
                                        IT Observability
00:59:38
00:59:39
                Robert Buckel-Gillis:
                                        nonprofit/elder services
                Jennifer Davis: We are a small law office - hybrid
00:59:43
00:59:47
                Tish Woodal:
                                Community Health Center
00:59:53
                Lawrence Hartley:
                                        Local government agency
                Andreena Norfleet:
                                        I work in Employee Benefit
00:59:54
Compliance.
00:59:54
                KATIE DVORAK:
                                marketing
00:59:54
                Amanda Roland: PEO. Our controller and HR manager are
100% remote
00:59:56
                Susan Henderson:
                                        Civil rights nonprofit
01:00:01
                                social services nonprofit
                Yvonne Leung:
01:00:02
                Bernie Zelazny: Financial Officer of a non-profit
community action committee, but I am the ONLY remote worker.
                Scott Estes:
                                If anyone is looking for a way to
01:00:04
create community for at work and remote workers, we use this platform:
https://www.touchstone-group.com/
01:00:05
                Kimberly Ben:
                                Wholesale Food Distribution
01:00:14
                Tracey Dishon:
                                community action non profit
01:00:15
                Dionne Lewis:
                                nonprofit adult day services
                Steven Salvati: government sector. Insurance pool for
01:00:17
schools
01:00:18
                Fran Hutton:
                                IT in the Healthcare space
01:00:22
                Elizabeth Dyke: Insurance TPA
                Kimberly Leung: senior healthcare not for profit
01:00:29
                Tahiya Chin:
                                small architecture firm
01:00:40
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Leslev McCulley: Host - yes please send the
01:00:40
entire Chat content. Kara is great but Chat provides excellent
supplemental value.
01:00:41
                melissa Hancock:
                                        Manufacturing
01:00:47
                Peggy Forrest: Not for profit Residential facilities
for unhoused pregnant women
                Bryanna Warren: What about for school/teachers?
01:00:53
                Jennifer Hawkins:
                                        Social service and research
01:00:55
non-profit
                Dayna O'Brien: Manufactoring
01:00:56
                Marisela Manzo: Social Services non- profit
01:01:15
01:01:15
                Lisa Acker:
                                Construction and Property Management
                Andreena Norfleet:
                                        This chat is embodiment of
01:01:17
"team building" 🐸
01:01:20
                Tara Young:
                                Healthcare management.
                                                        Some employees
can't do their jobs remotely; many others can. It should be based on
the job requirements.
                Maria DeRobertis:
01:01:27
                                        multi-media company - all food
related - we develop recipes & publish books/magazines, also produce
TV & radio show.
01:01:33
                Catherine Phelps:
                                        Business Services Finance/HR
to high tech and start up companies is our business
01:01:34
                ernie kidwell: Insurance Brokerage
                                        Government/public service
01:01:47
                Katherine Bavness:
01:01:48
                Mary-Carol Lindbloom:
                                        Some NYS communities also
already require it (like Ithaca)
01:01:58
                Bryanna Warren: Same @Maria- Teachers can't work
remote
01:02:30
                Sue Isonio:
                                biotech
01:02:31
                Bryanna Warren: It's hard to incentivize them
01:03:03
                Amanda Roland: We're seeing more and more clients
removing drug screenings as part of the pre-hire process
                Alissa Elghazi: NYS doesn't allow new hire drug
01:03:31
testing to include THC anymore and IF THC is on the list, the medical
testing facilities do not disclose those results.
01:03:37
                melissa Hancock:
                                        I wish we could stop THC
testing in manufacturing but its such a huge risk!
                Steven Salvati: If you're Federally funded, you can't
01:03:37
do this
                                        "legal" doesn't mean it's
01:03:43
                Malachi Elquera:
beneficial
                Joe McKea:
                                Some industries require testing for
01:04:13
THC, even if they operate in states that allow recreational use.
01:04:14
                Joe Pierandozzi:
                                        Is it still true that you can
drug test for THC if the role operates heavy machinery,
                                                        like a
vehicle?
01:04:17
                Bernie Zelazny: NOT LEGAL IN TEXAS. Drug use is also
banned in our Federal contracts.
01:04:30
                Amanda Ware:
                                Driving impaired is an issue if you
have drivers! It's illegal....
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01:04:38
                Ryan Harikul: CA employer here - we stopped drug
testing 6 years ago. Funny story, one candidate that we hired
submitted her passport for employment verification, and there were
some very visible bits of cannabis stuck in the pages. She ended up
being a very good hire.
01:04:42
                Rachel Guse:
                                When looking into drug testing, cant
you omit THC from the panel or customize your drug panels for when
necessary?
01:04:45
                Annette Small: We have a very flat structure, so
"advancement" has to be new skills rather than new titles and
"promotions".
01:04:53
                                Rachel, yes, you can.
                Amanda Roland:
01:05:06
                Rachel Wang:
                                @Ryan - LOL
                Alissa Elghazi: For us, we are only allowed to test
01:05:17
for THC if a person is suspected to be under the influence, using on
the employer's premises, or if their use is impacting their ability to
do their job.
01:05:19
                Maria DeRobertis:
                                        We don't test, however I do
believe we should have a rule against use at work. We don't need our
kitchen employees distracted and and risking injury!
                                        We created a shadowing program
                Crystal LeMieux:
for 1 day shadowing in another department. Only one person took
advantage out of 100+ unfortunately
01:05:27
                Steven Salvati: Very good webinar. sorry I have to go
early. Great comments!
01:06:06
                Andreena Norfleet:
                                        wow! Crystal Lemieux--- I
would love that program at my job!
01:06:24
                melissa Hancock:
                                        Beer on tap lol 🧀
01:06:25
                Tara Young:
                                @Crystal -- I WISH we could do that at
             I'd LOVE to shadow and learn what everyone does.
my company.
01:06:40
                Bryanna Warren: That's good to know Crystal- We were
looking to do this but may decide against
                Andreena Norfleet:
                                        The best Kombucha is from the
01:06:40
brand GT Synergy
                Kristie Spalding:
01:07:10
                                        Some of these suggestions for
additional benefits are not realistic for most companies.
01:07:12
                Susan Arville: We pay up to $200 towards pet adoption
                                        The person found the shadowing
01:07:19
                Crystal LeMieux:
very beneficial. Especially since they could not grow in their current
position!
01:07:25
                melissa Hancock:
                                        I would love to know what
companies have company paid pet insurance. I know its becoming more
popular but I would love to see the structure of it!
01:07:45
                Crystal LeMieux:
                                        LOVE the pet adoption idea IF
the company supports pets in office or WFH so I can be a good pet
owner!
01:07:47
                Joe Pierandozzi:
                                        We have it through PetCo. Not
sure on usage, but I use it for our 3 pets and find the rates to be
competitive.
01:07:50
                Andreena Norfleet:
                                        It usually goes though a
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vendor Mellisa Hancock
                Rachel Wang:
01:08:04
                                We just launched pet insurance and
have over 40% enrollments! Not company paid though.
01:08:04
                Rachel Guse:
                                Any recommendations if we are looking
into pet insurance for our employees in MI?
                                About 50% of our employees are fully
01:08:11
                Kelly Taber:
remote. When implementing ongoing engagement activities - what's a
good ratio to focus on for including remote workers vs in-person?
01:08:14
                Christine Glover Machado:
                                                 Great Presentation!
01:08:16
                Laura Elletson: This was a really good session.
vou!
01:08:21
                Rachel Jones:
                                Thank you!
                                FIGO is a great pet insurance
01:08:23
                Patti Folev:
01:08:24
                Michelle Meldrum:
                                         @Rachel we use Embrace Pet
Insurance in MI
01:08:24
                Amanda Roland: Yes, this was great!!
01:08:24
                Jessica Jacobs: MetLife offers pet insurance in
Michigan through employers
01:08:25
                Karin Hunsicker:
                                         yes, thank you!
01:08:26
                Elizabeth Dyke: Thank you so much!
                                How to handle remote workers with
01:08:26
                Becky Peck:
children and don't have daycare.
01:08:26
                Jennie Hackett: Did they say they are sending the
slides?
                Robin Cottam:
                                Can we get a copy of all the comments
01:08:26
emailed to us?
                Russ Gallimore: Great session!
01:08:27
                Mary Nabers:
                                Good presentation!
01:08:28
01:08:29
                Rachel Guse:
                                Wonderful Presentation!
                Jennifer Goodman:
01:08:31
                                         Great.
                                Great session!
01:08:32
                Nicole Faull:
01:08:34
                Daniel McComb:
                                yes thank you!
                                Great presentation. Thank you.
01:08:34
                Chervl White:
01:08:34
                Matthew Conrady:
                                         THANK YOU!
01:08:35
                Michele Cartwright:
                                         Thank you, great content
                                         Great Presentation! Thank you!
01:08:35
                Mary Fitzgerald:
01:08:36
                Jen Desideri:
                                Great presentation, thank you!
                                Great info Kara!!!! Thank you
01:08:36
                Tanya Campos:
01:08:36
                Erin Bailey:
                                Thanks great Presentation.
01:08:36
                Lisa Acker:
                                Thank you!!
01:08:38
                Patti Foley:
                                Will we get a copy of this
presentation? Sorry if mentioned in the beginning
01:08:38
                ernie kidwell:
                                And good job chat room!
                                Pet Insurance - Company uses
01:08:38
                Rachel Wang:
Nationwide, but personally, PetsBest is pretty easy to work with.
                Silvona Canfield:
                                         Voluntary Pet Insurance for
01:08:39
employees to participate in if they want to.
01:08:40
                Becky Vann:
                                Enjoyed the presentation...great job!
01:08:42
                Rae Hesseltine: Thank you!
                Russ Gallimore: Great presentation.
01:08:42
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01:08:42
                Valerie Rouse:
                                Great session! Thank you!
01:08:44
                Dale Morgan:
                                Refreshingly great presentation!!
                                Loved your presentation! Thank you!
01:08:47
                Robin Cottam:
01:08:48
                Julianne Ruocco:
                                        Great presentation. Can we
have a copy of the slide deck?
                                Great Presentaation
01:08:48
                Linda Bynum:
01:08:48
                Bernie Zelazny: Thanks Kara!!\
                Nichole Abbott: Great presentation! Thank you!
01:08:51
01:08:52
                Sona Simo:
                                We partner with Nationwide Pet
Insurance
                Catherine Phelps:
                                        Agree - this one of the best
01:09:02
presentations on this topic I have attended. Many thanks!
                Sherri Collier: Great Information, thank you!
01:09:04
01:09:04
                Rina Popal:
                                How to track the staff is working?
01:09:08
                melissa Hancock:
                                        Andreena! I figured it would
be through a vendor was just curious the company pay structure of it
and if companies were paying towards it or if it is an employee paid
benefit.
01:09:09
                Lisa Rochefort: Nice presentation - thanks Kara
01:09:09
                maria molina:
                                Salaried/exempt employees typically do
not record breaks
01:09:12
                Sheila Behan:
                                Thank you for the great presentation!
                                Fully remote employees that are salary
01:09:13
                Patti Folev:
don't track breaks at this time, should we be?
                                        So much valuable information.
01:09:14
                Justine Leverette:
Thank you! Kara, you are easy to listen to!
                Crystal LeMieux:
                                        Does requiring on camera hurt
engagement? We like to have them on camera but it seems to be a battle
01:09:14
                Lesley McCulley:
                                        Good info, thanks Kara.
                HOLLY LOMBARDO: Employee obligations for office
01:09:19
supplies or workstation setups? allowances for internet, electric etc
                Becky Peck:
                               Can you require daycare for remote
workers with kids ?
                                        I had a lot of fun talking
01:09:33
                Andreena Norfleet:
with you all! Happy New Year! 🜋
01:09:35
                Karen Holt:
                                Suggestion if there are some remote
workers you need to bring back to office and there are some that
should stay on remote.
01:09:35
                Patti Folev:
                                Can we get a copy of all the comments?
                                I like the idea of guiet hours - any
01:09:36
                Natalia Belza:
tips for something like this when employees work across timezones (and
interact across timezones)
                Bryanna Warren: We use FIGO for Pet Insurance carrier-
01:09:36
However its completely employer paid
                Bryanna Warren: I mean EE paid
01:09:45
                                Great presentation! Thank you!
01:09:46
                Sharon Govan:
01:09:53
                Teri Bevan:
                                Thanks Kara - your Webinars are great!
                Darcy Schmidt: We're starting to include some remote
01:09:55
work expectations in our job descriptions. Nothing nitpicky and set in
stone, but about being available and responsive during business hours,
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limiting distractions, etc.
                Brianna Ojata: This was a great presentation! Thank
01:10:10
you!
01:10:13
                Lindsey Kramer: We currently are seeing less
productivity when people are working from home. How do we address
this?
01:10:15
                Carol Wanda Spradlin:
                                        cool...that would be great.
01:10:17
                Tahiya Chin: I am having issues copying and pasting
the chat unfortunately
01:10:34
                Karol Macdonald:
                                        How do you let some employees
work remotely and some not - and keep everyone happy?
                Beth McKellar: I can't copy and paste it either. I
01:10:38
hope a copy can be provided
01:10:47
                Ryan Harikul:
                                I don't think you can copy/paste the
chat. You can "select all" but nothing else.
01:10:49
                Darcy Schmidt: Doing screenshots is going to be your
best bet for the chat
01:10:51
                Andreena Norfleet:
                                        Oh -- Melissa Hancock -- from
what I've seen-- it depends on the employer. It's not very expensive.
Some will pay for it and other are entirely employee paid.
                Wendy Snead:
                                do you have any recommendations for
someone who has just decided to work remotely even though it doesn't
work for our company and our highest company official won't help us
stop it?
01:11:00
                                Agreed Ryan
                Tahiya Chin:
01:11:01
                Julianne Ruocco:
                                        got another meeting, thank you
                Sherry Peach-Walker:
                                        We are having employees return
01:11:07
to the office 1 day a week and work remote 4 days. We have 1 employee
who refuses. We do not want to lose her but we also cannot
discriminate and allow her to work from home while not allowing
others... thoughts?
01:11:08
                Andrea Charles: How do you deal with employees with
small children
                Tom See:
01:11:09
                                Well done - thank you
01:11:16
                Deb McGahey:
                                I believe the host can download the
chat content.
01:11:17
                Jennifer Morgan:
                                        You can save the transcript on
your computer
                Bernie Zelazny: I cannot return to the office: I'm 74,
01:11:17
and have two autoimmune deficentcies: Celiac and Asthma.
01:11:23
                Justine Carroll:
                                        Thank you, can't wait to have
a copy of the deck
01:11:23
                Tina Berge:
                                Is anyone adding a perk for those
employees who can't qualify for remove or flex time?
                                Great presentation, great presenter,
01:11:24
                Patti Foley:
thank you for this very valuable one hour.
01:11:43
                Bernie Zelazny: Covid is once again runny rampant at
our offices!!
                                        Can an employer mandate child
01:11:44
                Elizabeth Jones:
care for remote workers in a policy?
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01:11:59
                Rachel Wang:
                                Working remote here and was promoted
to a management role. It happens!
                                        https://apps.trustmineral.com/
01:12:10
                Silvona Canfield:
company-policies
01:12:15
                M Pendleton:
                                Is there a virtual time logger that
you could suggest for a smaller organization?
                Rachel Lloyd:
                                Yes, ours states you cannot be caring
01:12:18
for children under 12 or elderly parents
01:12:23
                Rachel Guse:
                                @ Rachel Wang, Congrats!
01:12:25
                Darcy Schmidt:
                                One of our employees moved out of
state during COVID shut downs and she's since become a manager for
folks in multiple states.
01:12:35
                Rachel Wang:
                                @Rachel Thanks :D
01:12:44
                David Barnhouse:
                                        @M Pendleton check out
WhenIWork
01:12:53
                Catherine Bentham:
                                        My first Mineral webinar -
great content and presentation, thanks!
01:13:05
                                        Struggling with the staff in
                Crystal LeMieux:
office thinking that remote workers are not as valuable. Its a battle
of departments. Admin has the ability to WFT while the hands on direct
support do not because of the nature of their job. Any tips?
01:13:28
                Jennifer Hawkins:
                                        Thanks for the webinar!
01:13:38
                Elizabeth Jones:
                                        @RachelLovd - Thanks!
01:13:47
                Barrett White: Leap of faith. My boss was vehemently
against remote work pre-pandemic. Then we had to be remote, and people
were happier and more productive. We did a brief recall to the office
in 2021, then realized our team was more productive when remote than
in office because they were happier.
01:14:00
                Andreena Norfleet:
                                        Have a wonderful day everyone!
01:14:00
                Lisa Acker:
                                I want to listen more but I must hop
off. Thanks again!!
                DeeDee Williams:
01:14:06
                                        Great presentation... Thank
you!
                Bryanna Warren: Any recommendation for Equity among
01:14:19
Educators and Health Care Employee's The admin in both fields can work
from home but the teaches and nurses cant't always do this?
01:14:24
                Kisha Hollins: I have to hop off but this has been
great. Thank you!
01:14:30
                Katie McKown:
                                same @Barrett White
                Darcy Schmidt:
01:14:34
                                Barrett White, same! We discovered we
still ran well and productively remote.
                                My Biz partner and I are both GenX and
01:14:39
                Flo Speakman:
we have wildly different opinions about remote work - sadly we have a
SErvices Manager who is our first ully remote employee who is failing
miserably, so I have to still make the case
                melissa Hancock:
                                        anyone figure out how to get
this chat into a word document?
01:14:52
                Annette Small:
                               Thank you!
01:14:53
                Bianca Marchan: Thank you!!
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Clarissa Stafford:
01:14:54
                                          Thank you! Great Chat
01:14:54
                Laura Peterson: thank you!
                Diane Monaco:
01:14:55
                                 Thank you!
01:14:55
                Laura Wagner:
                                 thank you
01:14:55
                Jaclvn Bonk:
                                 Thank vou!
                                 Thank you!!!
01:14:56
                M Pendleton:
                                 Thank you!
01:14:56
                mary bergeron:
01:14:57
                Jaclvn Bonk:
                                 Thank you!
01:14:57
                Edibel Deibert: Thank you!!
                 Carol Wanda Spradlin:
                                                                thank you
01:14:58
                                          Great presentation.
                Kellv O'Donnell:
01:14:58
                                          Thank you!
                Annette Gonzales:
01:14:58
                                          Thank you
01:14:59
                Flo Speakman:
                                 This was great
                                          Thank you, helpful info!
01:14:59
                Maria DeRobertis:
01:14:59
                Camille Foster: thank you!
01:14:59
                Flo Speakman:
                                 thank you
01:15:00
                Teresa Fortunato:
                                          Thank you!
01:15:00
                Mahima Mishra:
                                 Thank you
01:15:00
                Joy Buchanan:
                                 Very good. Thank you!
01:15:01
                Ryan Fitzgerald:
                                          Thanks!
                Grechen Askins (she/her):
01:15:01
                                                  Thank you
                Rebecca Salminen:
01:15:01
                                          Thank you!
                Vicki Leduc:
01:15:01
                                 thank you
01:15:02
                 Susan Arville:
                                 Thank you!
01:15:02
                 Jess Vega:
                                 thank you.
                Amber Love Jones:
01:15:02
                                          Thank you!
                                 THANK YOU
01:15:03
                Rachel Guse:
                 Stephanie Serpico:
01:15:03
                                          thank you Kara
01:15:03
                Marna Steuart:
                                 Thanks!
01:15:04
                Cheryl White:
                                 Thank you again.
                                 Thank you
01:15:04
                Tammy Howze:
01:15:04
                Michelle Jovnaelly:
                                          Great webinar, thank you!
                Alison Strain:
01:15:04
                                 Thank you
01:15:04
                Brittany Peyton:
                                          best webinar I've attended
01:15:05
                Tina Berge:
                                 Thank you!
                Julia Motta:
01:15:05
                                 Thank you!
01:15:05
                Phyllis McCausland:
                                          Thank you!
01:15:06
                Alice Yambo:
                                 Thank you
                Eva Esteban:
01:15:06
                                 Thank you!
                 Jav Survant:
                                 cheers!
01:15:06
01:15:07
                 Flo Speakman:
                                 looking forward to the follow up
01:15:07
                Rina Popal:
                                 Thank you
                Andrea Charles: Thank you
01:15:07
                 Jessica Jacobs: Thank you!!
01:15:07
                Dawn Davis:
01:15:08
                                 Thank you!
                                              Great presentation!
01:15:08
                 Danielle Piotrowski:
                                          Thank you!!!
                                 Great training, thanks
01:15:08
                Alison Mills:
01:15:08
                Sandy Cox:
                                 Thank you!
                Betty VanDenBosch:
01:15:08
                                          Great webinar thank yu
                Elizabeth Jones:
01:15:08
                                          Very helpful webinar. Thank
```

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you
                Carmen Jones-Weaks:
                                         Thank You!!!1
01:15:09
01:15:10
                Shannon McClure:
                                         thank you!
01:15:10
                Michele Phan: Are you able to send out copies of the
deck used?
01:15:10
                Laken Beeler-Kerestes:
                                         Thank you!
01:15:10
                Darcy Schmidt: Thanks!
01:15:11
                Leopoldo Becerra Contreras:
                                                 Thank you!
01:15:11
                Brooke Exley:
                                 very insightful, thanks!
                Virgen Vincenti:
01:15:11
                                         Thanks!
01:15:11
                Jim Kina:
                                 Thank you!
                Wendy Snead:
01:15:12
                                 thank you
                Rachel Ogbamichael:
                                         Thank you
01:15:12
01:15:12
                Paula Kasimatis:
                                         Thank you for the excellent
webinar!
01:15:12
                Amanda Woods:
                                 Very informative! Thank you!
01:15:12
                Amy Pottle:
                                 Thank you! :) love Mineral webinars!
01:15:13
                Zoe Boyer:
                                 Thank you!
01:15:13
                karen schloss-heimberg: Thank you!
01:15:13
                Jodi Schwagerl: Thank you!
01:15:13
                Tracy Ankrah:
                                 Thank you so much! It was great!
01:15:14
                Bonnie Kitzens: Thank you!
                KRIS WOLFSWINKEL:
01:15:14
                                         THANK YOU
01:15:16
                Rachel Reaid:
                                 Thank you so much!! Great
information!!
01:15:16
                Mary Kelly:
                                 Thanks! Great stuff!
                Kathleen Climo: Thank you. Great webinar
01:15:17
                                 Thank you! Very interesting
01:15:17
                Judy Wreyford:
01:15:17
                Barrett White:
                                 Thanks so much!
01:15:18
                Dominique Morris:
                                         thank you!
01:15:19
                Liz Nelson:
                                 Thank you!
01:15:21
                karen schloss-heimberg: well done, thank you,
01:15:21
                Ryan Harikul:
```